

CRISIS-READY INTERVENTIONIST® CERTIFICATION



BUILD A WORKFORCE THAT CAN RESPOND WHEN IT MATTERS MOST

Most organizations have policies. Few have people prepared to act in the moment.

A Crisis-Ready Interventionist (CRI) is a trained employee who can recognize early signs of distress, respond with confidence, and support colleagues before situations escalate into crisis.

This is how organizations move from awareness to action.

- Create **internal capacity** to respond in real time
- **Reduce risk** of psychological and physical harm
- **Strengthen** culture, trust, and peer support
- Enable **“humans helping humans”** at scale
- Stabilize environments through **trained upstanders**, not bystanders



ALIGNED TO CSA Z1003. DESIGNED FOR REAL-WORLD APPLICATION.

Workplace expectations are evolving rapidly. Crisis-Ready Workplace delivers a practical solution

Employers are now expected to:

- Identify risks early
- Respond appropriately in the moment
- Demonstrate proactive duty of care

We bridge the gap between:

- Policies and real-time action
- Frameworks and frontline capability
- Compliance and culture

DELIVERED IN PARTNERSHIP WITH



Contact us for preferred enterprise rates:

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CRISIS-READY INTERVENTIONIST[®]

PROGRAM OVERVIEW

FLEXIBLE DELIVERY DESIGNED FOR WORKING PROFESSIONALS

- **Option 1:** 4 sessions (3 hours each)
- **Option 2:** 2-day immersive (6 hours per day)
- Delivered **in-person** or **online**

WHAT PARTICIPANTS LEARN

Block 1: Foundations of Crisis Readiness

- Understanding psychological safety in practice
- Recognizing early indicators of distress
- Roles, responsibilities, and boundaries

Block 2: Detection & De-escalation

- Identifying risk signals and behavioural cues
- Practical de-escalation techniques
- Responding with calm, clarity, and confidence



Valid for 3 years. Renewal includes updated practices and evolving standards

Block 3: Prevention & Intervention

- Addressing burnout, conflict, and high-risk situations
- Supporting colleagues before escalation
- Applying trauma-informed approaches

Block 4: Action & Application

- Scenario-based learning and real-world practice
- Communication frameworks for difficult moments
- Pathways to support and escalation protocols

Who this is for:

- HR and People & Culture leaders
- Health & Safety professionals
- Operations and frontline leadership
- Organizations navigating growth, complexity, or workforce risk

THE OUTCOME

A workforce that:

- Recognizes risk early
- Responds effectively in real time
- Supports one another with confidence
- Reduces harm and strengthens culture

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